## What an FA Intergroup Office Provides

(Based on the Chicagoland Intergroup experience)

## **Centralized Distribution**

- 1. Provides a place where mailings for the member groups are photocopied, assembled and mailed.
- **2.** Meeting directories are updated and distributed to member groups and other interested parties.
- **3.** Literature is ordered in bulk quantities to be made available to member groups and for use in Public Information activities.

## **Centralized Receiving**

- 1. Donations to the Intergroup are recorded and deposited.
- 2. Mailings are received by the staff, photocopied and mailed out.
- **3.** Invoices and bills are logged and forwarded to the Treasurer.
- **4.** The Information Number and regular phone lines are located in the Intergroup Office and answered by the volunteer office staff.

## Other

- 1. Newsletters, flyers, and notices are produced at or through the Intergroup office.
- 2. A fax machine is available to member groups.
- **3.** Computer, E-mail and Internet connection
- **4.** A meeting room is provided for Intergroup meetings, convention planning and other meetings.
- **5.** Calls from concerned family members and friends who have questions about the program or need a group referral are handled by office volunteers.
- **6.** An Intergroup newsletter can be distributed to member groups.
- 7. Historical records from previous annual conventions are filed to help with future committee planning.